



Hire Agreement

Terms and Conditions & Risk Assessment

<p>Payments and Bookings</p> <ol style="list-style-type: none"> By placing an order with us either by email, online or verbally, it will be deemed that our terms and conditions in this hire agreement have been read, understood, and accepted by the customer. This also includes the risk assessment. Bookings can only be secured when a 60% deposit is paid. Dates for hire cannot be reserved under any condition without deposit payment. The remaining 40% of the fee must be made 72 hours prior to date of hire. Bookings where the payment has not been paid in full 48 hours prior to the date of hire may be cancelled and the deposit will not be refundable. If for any reason we are prevented from fulfilling our obligations as a result of events that outside of our control, (traffic, vehicle failure or adverse weather conditions,) the customer will be notified at our earliest possible convenience and a full refund will be issued. The hire period is confirmed and agreed at time the booking is made. Any excessive delay caused by the customer at time of collection or set up will result in additional charges of £10 per hour. If customers wish to extend the time of their original booking, additional hours are charged at £75 per hour. If customers wish to extend the time of the hire on the day of their event, the customer must notify Bouncy Balloon Typhoon at least one hour prior to the end of their original booking time to check if this can be arranged. In the event of other bookings, this may not always be possible. <p>Cancellation and Refunds</p> <ol style="list-style-type: none"> Cancellations can be made up to 72 hours prior to your hire date without charge. Deposits will NOT be refunded for cancellations made after this time. Cancellations made by the customer AFTER the 72 hour deadline for any reason will not be refunded. Cancellations made by the company will always be fully refunded and we aim to contact the customer if we ever need to cancel your event Our team cannot be held responsible if we are unable to complete set up due to lack of access and/or required space. It is the responsibility of the customer to check that the space for the inflatable is compliant with our guidance. You will be not be refunded if this happens. Please refer to 14. 	<p>Set up on the day of hire</p> <ol style="list-style-type: none"> It is the responsibility of the customer to check the size of the venue / garden and ensure that it complies with our guidance. If our team arrive on site and are unable to set up due to a lack of space, we reserve the right to not continue with the booking due to health and safety concerns and your booking will not be refunded. It is the responsibility of the customer to nominate an adult supervisor who will be in charge of supervision throughout the event until our team arrive to pack away. By making a booking with us, it will be deemed that the adult supervisor has read and understood the health and safety guidance provided including the risk assessment. All goods and equipment will remain the property of Bouncy Balloon Typhoon at all times. Any damage to any equipment [this includes to the blower, wires, extension lead and others] as well as the inflatable, during the times of hire will be the responsible of the customer. If the inflatable or any of our equipment is badly soiled or damaged the hirer will be expected to pay an additional charge to cover the cleaning costs and our loss of earnings if the inflatable is rendered out of commission for any reason. We reserve the right to take photographs of our equipment at the hire venue and use them for social media, marketing and promotional purposes. These images will never include any person/s. <p>Safety and Use of the Inflatable</p> <ol style="list-style-type: none"> The inflatable must be supervised by a responsible adult at all times. (18+) No person or persons under the influence of alcohol and/o prescribed and/or non-prescribed drugs and/or any other intoxicating substance will use or supervise the Equipment. Anyone who is feeling unwell or suffering the effects of alcohol or drugs or Pregnant may not use this equipment at any time. Those with pre-existing medical conditions should not use the inflatable. Ensure that no-one with a history of back or neck problems or any medical condition which could reasonably be aggravated by using the Equipment is allowed on the Inflatable. Do not allow users to be on the unit during inflation and deflation The inflatable must be supervised by a responsible adult at all times. It is the responsibility of the Adult supervisor to ensure that all possible steps are taken to avoid injury or damage to the inflatable and to all participants/ guests. It is the responsibility of the responsible adult to ensure that all of the rules and terms that are listed are adhered to. Strictly No glitter of any kind [including glitter tattoos] is allowed inside the dome. Strictly NO FOOD OR DRINK including sweets and gum, MUST BE CONSUMED ON OR NEAR the inflatable. All shoes and jewellery, MUST be removed before getting inside the inflatable. Pockets must be completely empty. Please ensure children are dressed appropriately when using the inflatable. Strictly No face-paints, henna, silly string, coloured streamers, confetti or anything of a similar nature must be used near or on the inflatable. Children must enter the dome one at a time via the door way. Please ensure that children do not run inside the doorway on their way into the bubble dome. Adult supervisor should model how the children are expected to enter the inflatable in a calm and safe manner without running. Always ensure Children are not pushing, colliding, fighting or behaving in a manner likely to injure or cause distress to others Climbing /Crawling/ pulling/somersaulting on any part of the inflatable is not permitted. Ensure that the inflatable is not overcrowded. Limit the numbers of people on the inflatable depending on age and size of the people using it. If people are colliding into each other, then it is too crowded. See the risk assessment for guidance. Ensure that approximately 6 inches of the zippers are kept open throughout to allow air to circulate freely inside the dome at all times. Our team will show you how to do this on the day of hire. No Smoking / BBQ is allowed near the Inflatable. Ensure that the vent on the side of the blower is kept clear at all times. Inflatable Equipment will be fully secured to the ground at all times during use as per the manufacturers' recommendations. By signing our terms and conditions it will be deemed that you confirm this was completed correctly. Do not allow children around the back of the Inflatable Equipment unsupervised. No unauthorised person should move the bubble dome or tamper with the electrical equipment. In the event that rainfall starts in the middle of your hire, please ensure that all children safely exit the inflatable first. Once everybody is off and away from the inflatable, a small picnic table or similar shaped item can be placed over the blower to prevent rain water being sucked into the blower and then into the inflatable. Please then immediately call us on 07737318597 / 07462079970 for advice on how to proceed
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If you are unsure about anything, please contact us on: 07737318597 / 07462079970

DISCLAIMER

Please note that all persons using this inflatable do so at their own risk.

The Customer hiring the equipment will be responsible/liable for any damage or injury occurring from or as a result of misuse or recklessness.

These guidelines are for the safety of all people using this equipment, and it is the sole responsibility of the customer to ensure they are adhered to.

Our company cannot accept any responsibility for any injury caused to anyone using this equipment

- It is the responsibility of the customer / Adult supervisor to read through this Risk Assessment and the health and safety information, including all terms and conditions.
- It will be deemed that all information in this risk assessment along with the terms and conditions in the Hire Agreement have been read, understood and accepted by the customer when a booking is made.

FULL NAME:

SIGN _____

DATE: _____

DOOR/BUILDING NAME/ NUMBER: _____

Postcode: _____



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- Risk is worked out using numbers 1 – 5 [5 being the highest].

Hazard Areas	Risk	Existing Controls	Risk Score	Further Action / Advice
Inflatable Dome	Overloading the Dome or Tripping over whilst jumping inside the bouncer.	<p>Inflatable dome is for children's parties and the following guidance should be applied based on the height of the children using the inflatables:</p> <ul style="list-style-type: none"> • Maximum user height of 1.00 Meters – 10 users • Maximum user height of 1.25 Meters – 8 users • Maximum user height of 1.50 Meters – 6 users • Maximum user height of 1.80 Meters – 3 users <p>Responsible Adult must ensure they supervise at all times to ensure that there is no overcrowding inside of the dome.</p>	2	<p>It is the responsibility of the adult supervisor to ensure that the guidance in the Hire Agreement and the risk assessment is adhered to. Ensuring that children use the inflatable at different intervals may be a preferred method of managing participants if there are large groups of children at your event.</p> <p>Ensuring that participants have a space away from the inflatable to take off their shoes and other items etc. away from the inflatable may prevent overcrowding near the inflatable.</p>
Inflatable Dome	Children / Participants colliding together inside the Dome.	<p>Inflatable dome is for children parties and the following guidance should be applied based on the height of the children using the inflatables:</p> <ul style="list-style-type: none"> • Maximum user height of 1.00 Meters – 10 users • Maximum user height of 1.25 Meters – 8 users • Maximum user height of 1.50 Meters – 6 users • Maximum user height of 1.80 Meters – 3 users 	2	<p>It is the responsibility of the adult supervisor to ensure that the guidance in the Hire Agreement and the risk assessment is adhered to.</p> <p>Responsible Adult must ensure they supervise at all times to ensure that there is no overcrowding inside of the dome.</p>
Inflatable Dome	Adverse or Extreme Weather Conditions.	<ul style="list-style-type: none"> • In the event that rainfall starts in the middle of your hire, please switch off the blowers from the mains. • A small picnic table or similar shaped item can be placed over the blowers to prevent rain water being sucked into the blower and then into the inflatable. • No inflatables can operate in winds above 24 mph. 	3	<p>In the event of unexpected adverse weather conditions, we will carry out a risk assessment and inform the client if we think it is unsafe for us to carry out the booking.</p> <p>We actively check the weather regularly and accurately using wind instruments to ensure that our customer bookings are not impacted by this issue. We will contact our clients if this does become an issue.</p>
Inflatable Dome	Vulnerable participants being hurt on the inflatable.	<ul style="list-style-type: none"> • Anyone who is feeling unwell or suffering the effects of alcohol or drugs or Pregnant may not use this equipment at any time. • Those with pre-existing medical conditions are strictly forbidden to use the inflatable. 	1	<p>It is the responsibility of the adult supervisor to ensure that the guidance in the Hire Agreement and the risk assessment is adhered to.</p> <p>This means an adult supervisor must be actively supervising the inflatable and the surrounding areas to ensure that everybody is safe.</p>
Inflatable Dome	Injury due to lack of supervision	Constant Adult supervision is a necessity from the moment our company staff leave the site until we return to collect the inflatable.	2	<p>It is the responsibility of the adult supervisor to ensure that the guidance in the Hire Agreement and the risk assessment is adhered to.</p> <p>This means an adult supervisor must be actively supervising the inflatable and the surrounding areas to ensure that everybody is safe.</p> <p>We strongly advise the adult supervisor to have a first aid kit in case it is required.</p>
Inflatable Dome	Falling from Height	Sitting inside / Climbing / crawling/ running along the walls of the Dome or any part of the inflatable is not permitted. It is the job of the adult supervisor to ensure that children using the inflatable adhere to these rules.	2	<p>It is the responsibility of the adult supervisor to ensure that the guidance in the Hire Agreement and the risk assessment is adhered to. This means an adult supervisor must be actively supervising the inflatable, electrical equipment and the surrounding areas to ensure that everybody is safe.</p> <p>It may be useful for the adult supervisor to model to the children how they should enter the dome, one at a time, and behave inside the dome on the bouncer.</p>
Inflatable Dome	Danger of Fire	Strictly no barbeques or smoking is allowed near the inflatable.	2	<p>It is the responsibility of the adult supervisor to ensure that the guidance in the Hire Agreement and the risk assessment is adhered to. This means an adult supervisor must be actively supervising the inflatable, equipment and the surrounding areas to ensure that everybody is safe.</p>
Inflatable Dome	Injury through 3 rd party items.	Shoes / Jewellery / Toys/ Glasses/ Spectacles /any other accessories / sharp instruments/ bags are strictly not allowed inside the dome. It is the job of the adult supervisor to ensure that the area outside of the dome isn't crowded with shoes or items that users may trip over. Pockets must be emptied completed before entering the dome.	2	<p>It is the responsibility of the adult supervisor to ensure that the guidance in the Hire Agreement and the risk assessment is adhered to. This means an adult supervisor must be actively supervising the inflatable and the surrounding areas to ensure that everybody is safe.</p>
Inflatable Dome	Choking	Strictly no food or drink or chewing gum is allowed inside or near the inflatable.	2	<p>It is the responsibility of the adult supervisor to ensure that the guidance in the Hire Agreement and the risk assessment is adhered to. This means an adult supervisor must be actively supervising the inflatable and the surrounding areas to ensure that everybody is safe.</p>
Inflatable Dome	Tripping over electrical cables or other equipment.	Our company staff will ensure that cables and equipment are out of the way when they set up the inflatable and it becomes the responsibility of the adult supervisor to ensure that people move around the inflatable and the equipment safely.	3	<p>It is the responsibility of the adult supervisor to ensure that the guidance in the Hire Agreement and the risk assessment is adhered to. This means an adult supervisor must be actively supervising the inflatable, electrical equipment and the surrounding areas to ensure that everybody is safe.</p>